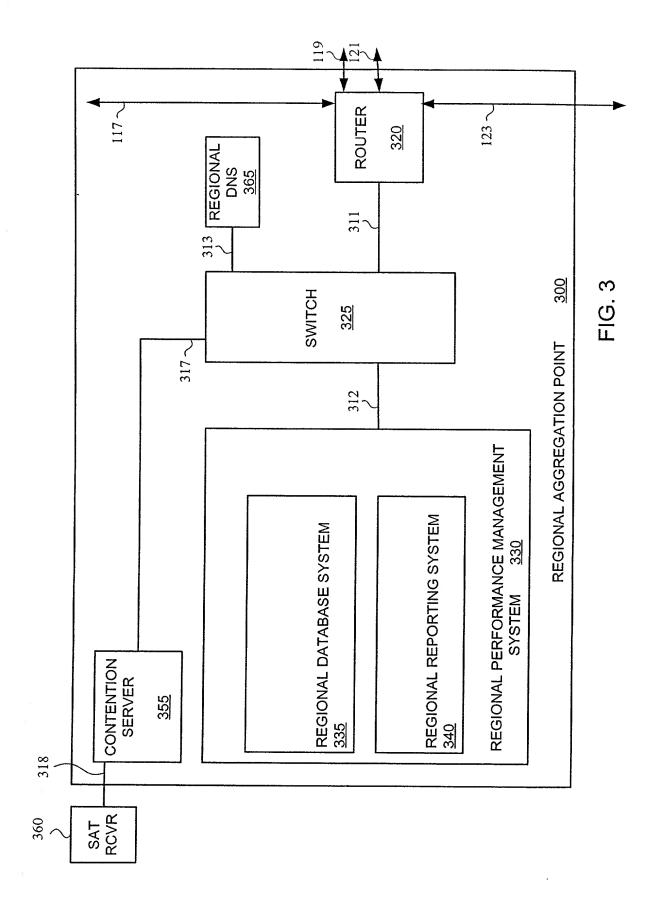
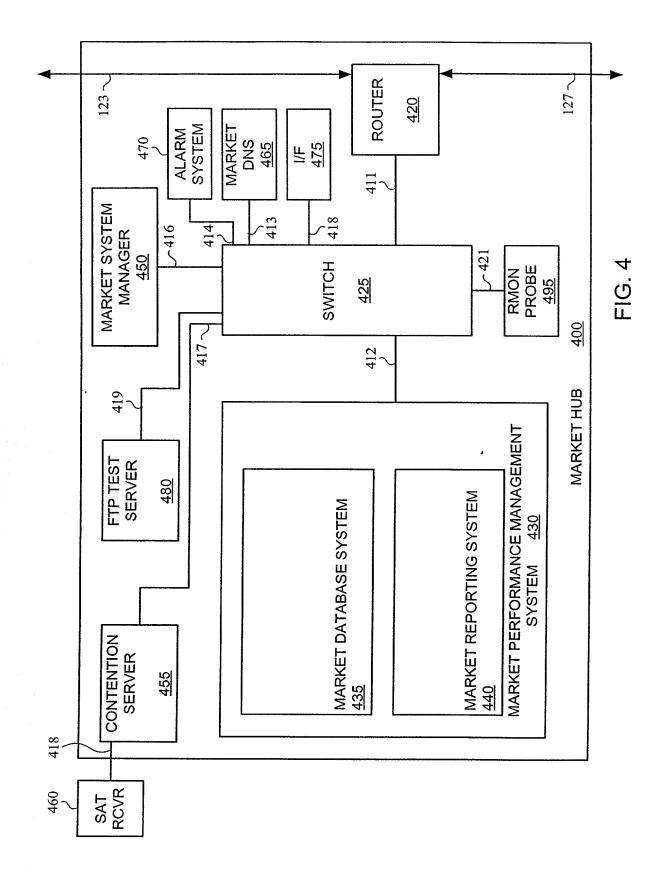
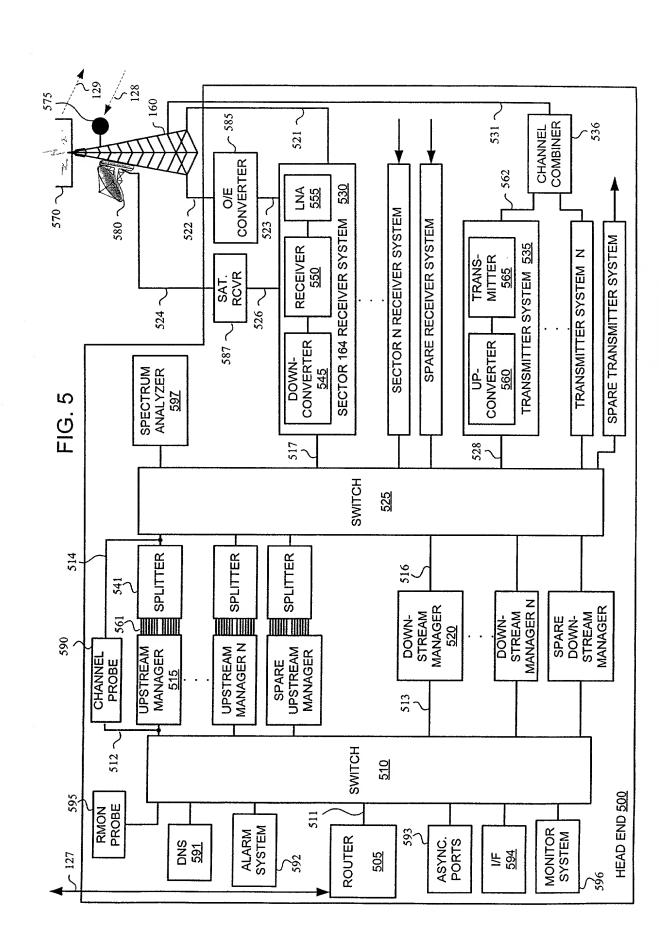


FIG. 2







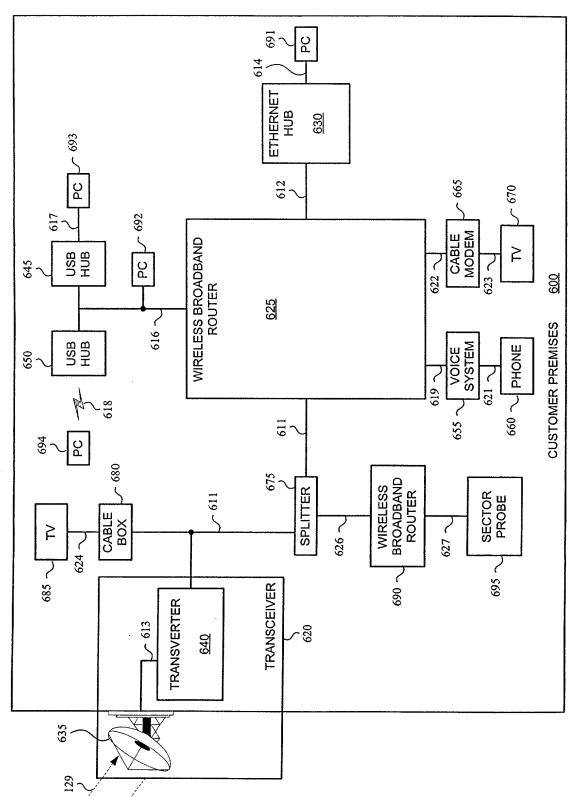


FIG. 6

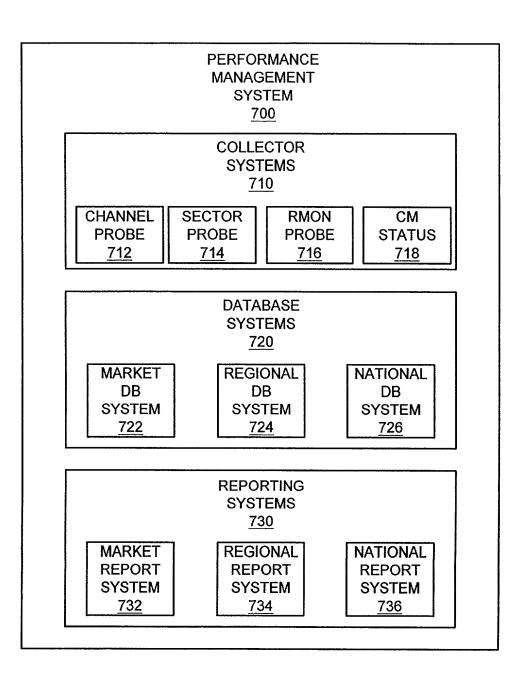


FIG. 7

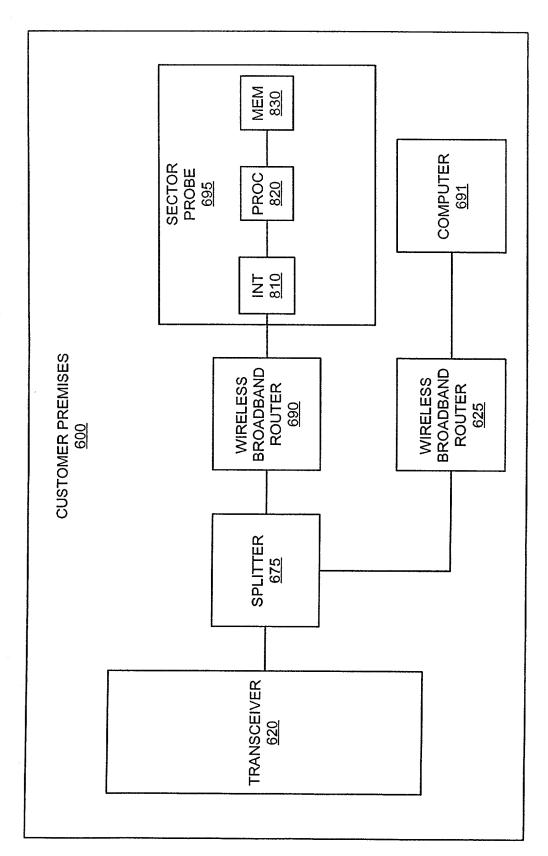


FIG. 8

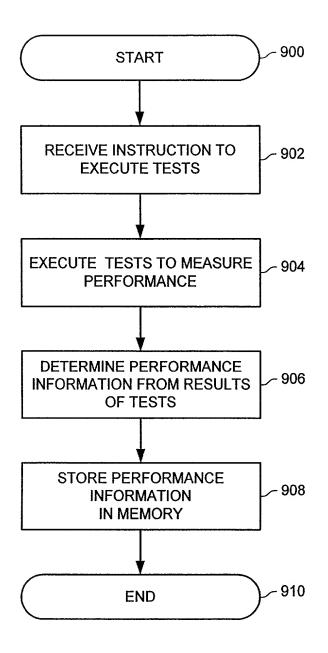


FIG. 9

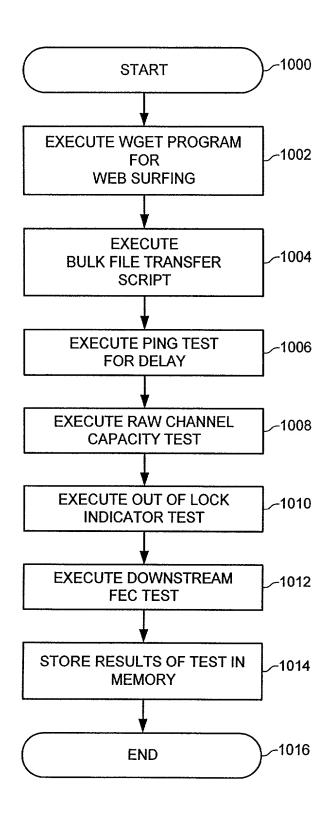


FIG. 10

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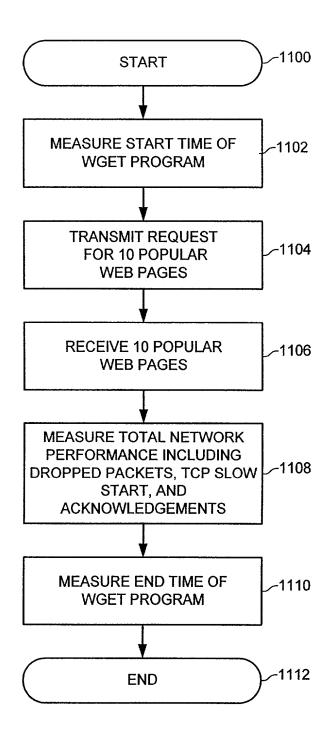


FIG. 11

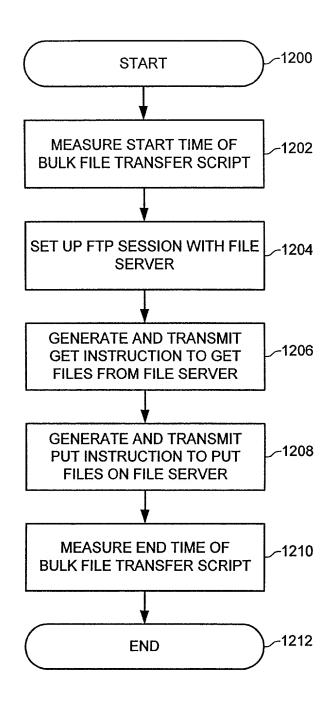


FIG. 12

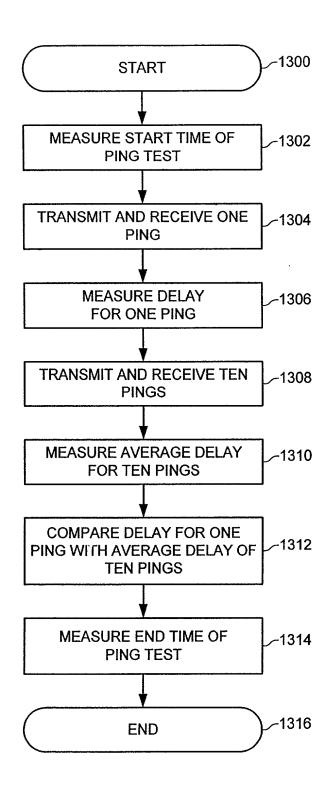


FIG. 13

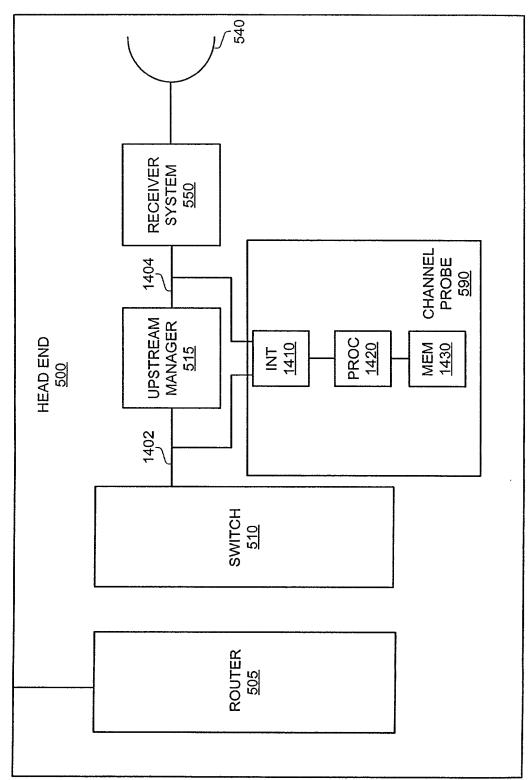


FIG. 14

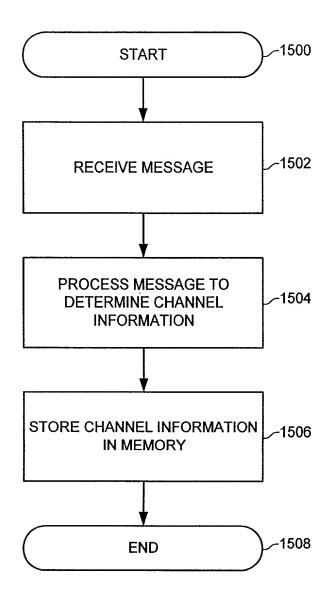


FIG. 15

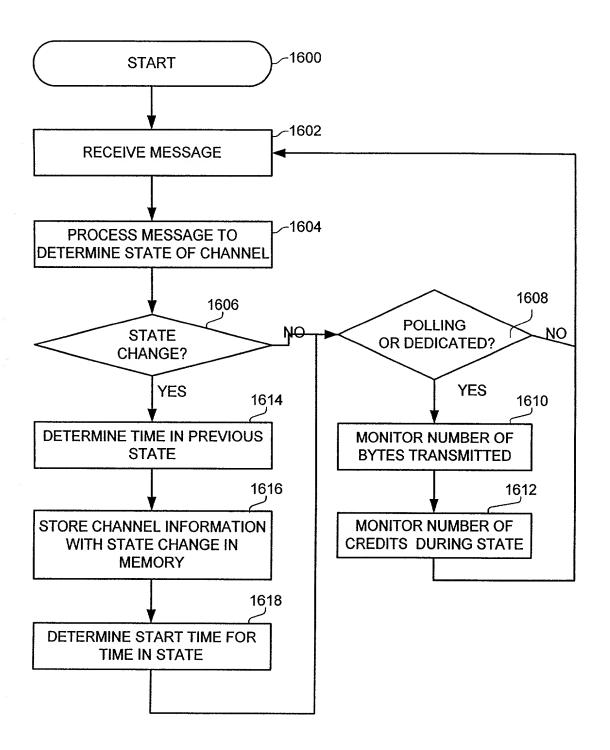


FIG. 16

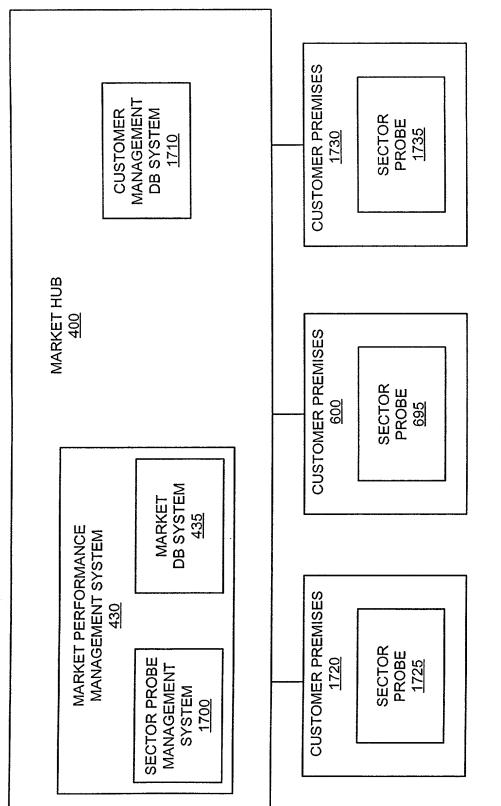


FIG. 17

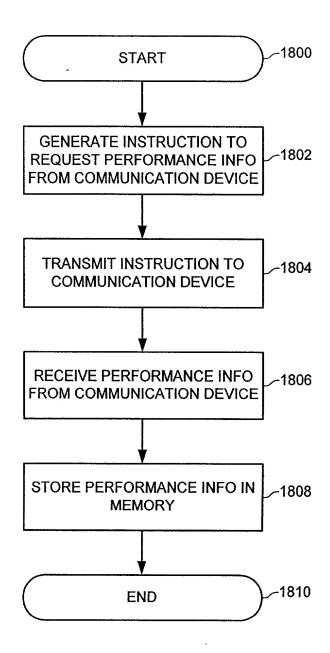


FIG. 18

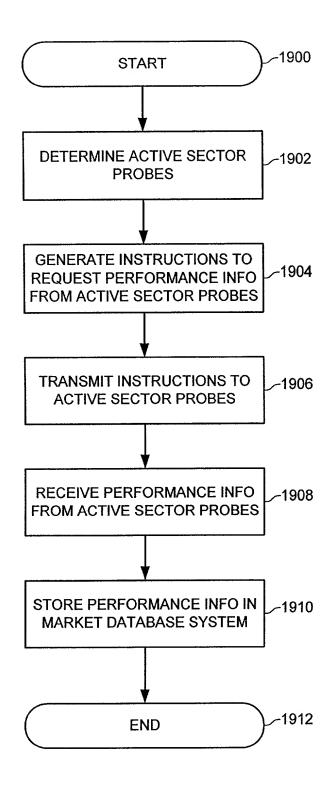
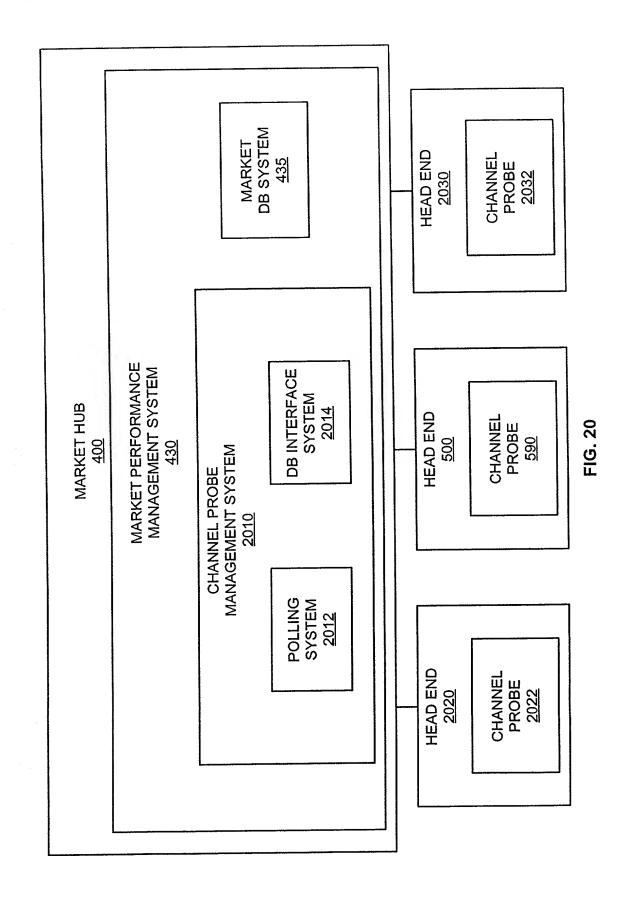


FIG. 19



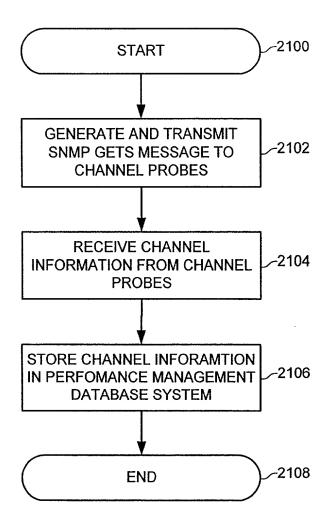


FIG. 21



FIG. 22 PRIOR ART

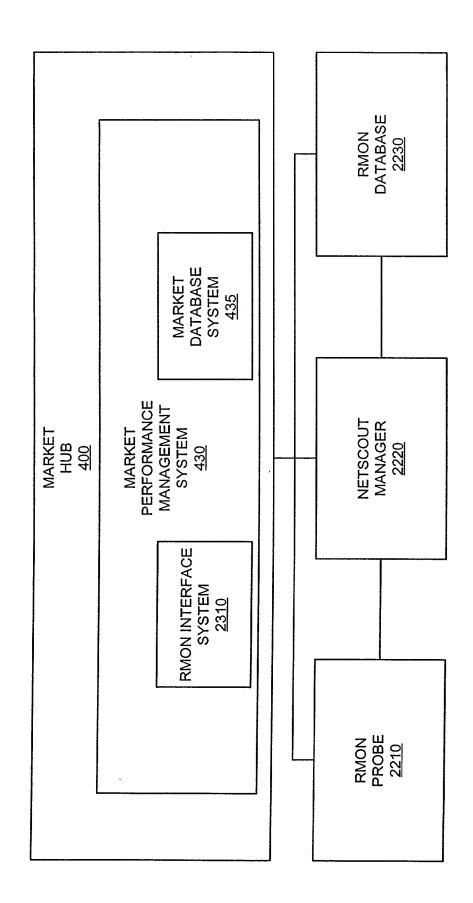
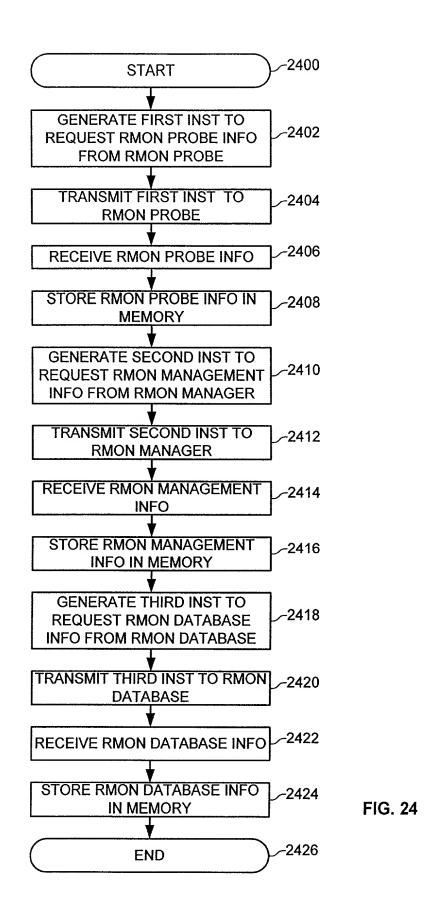


FIG. 23



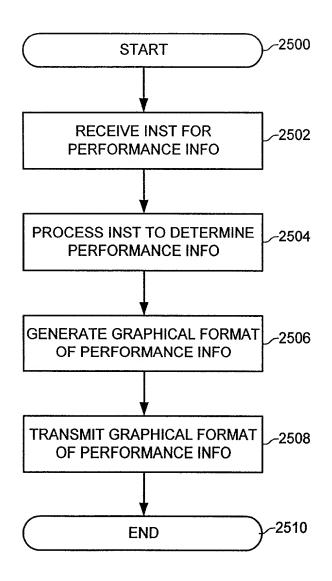


FIG. 25

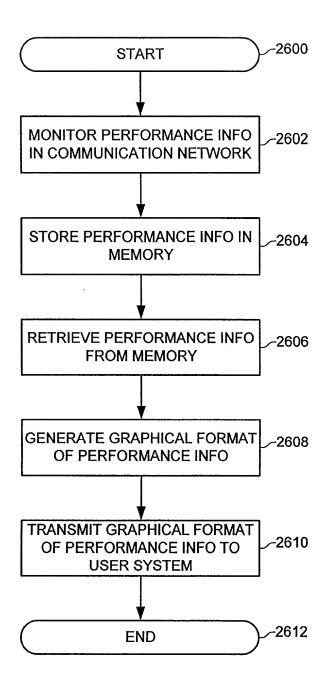
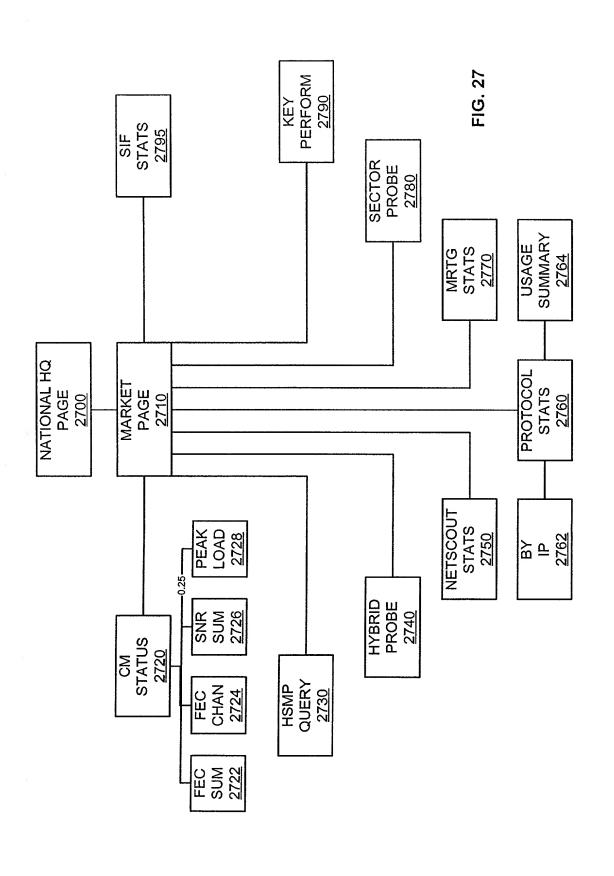


FIG. 26



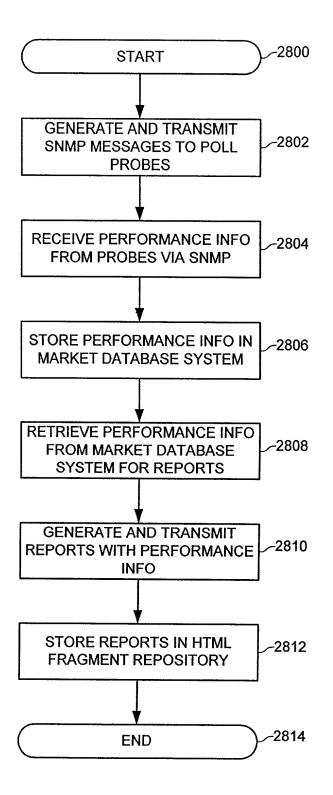
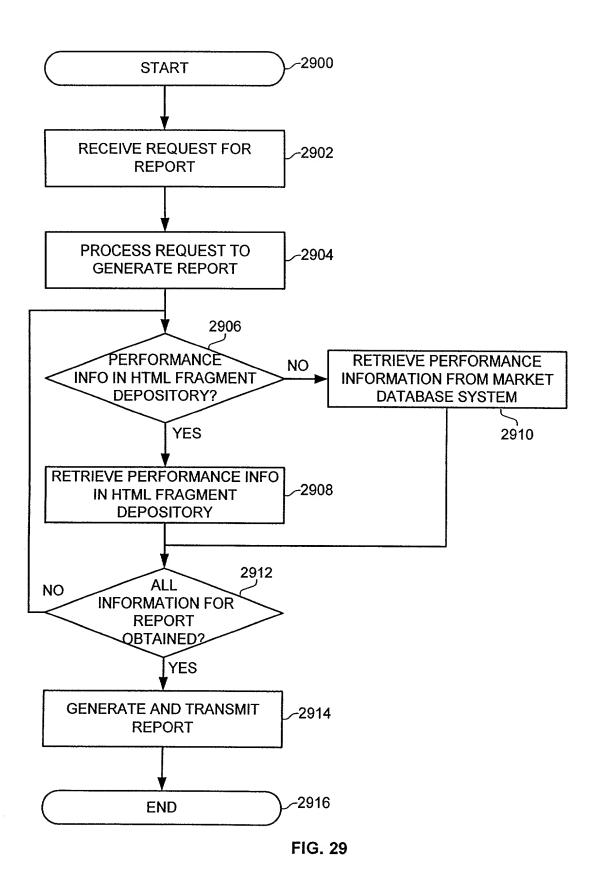


FIG. 28



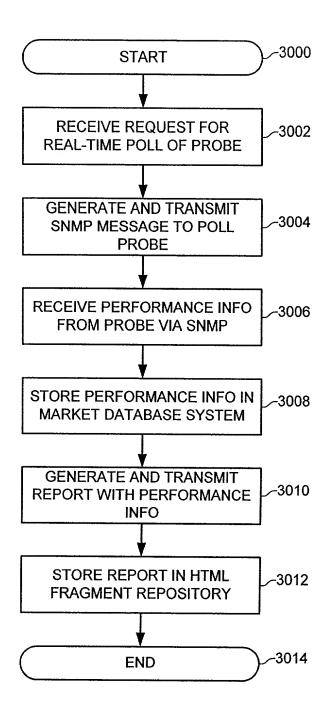


FIG. 30



FIG. 31



WELCOME TO VERTEX! To navigate this site, links are located in the gray box below the thick red line. Inside the thick red line you will find a selection of categories to choose from. Click on one of these categories to display it's related links, then click on the link you want and you are there. One special note. The 'Markets' links will take you to the same report you are currently at, in the market you choose.

Questions?: Click on the button named 'HELP' in the upper right-hand corner.

management architecture to enable this visibility. Without it, the network cannot be effectively run: faults cannot be located and corrected, capacity planning cannot be done, and progressive problems cannot be Visibility into the network is a primary concern of the Vertex team. It is the job of the network found and stopped from reaching a critical stage until it is too late.

engineered probes, the Hybrid Probe and the Sector Probe. Data warehouses consist of Oracle databases The architecture is divided up into three parts: collectors (also known as 'probes'), data warehouses, and residing on Market and National Vertex Servers. These databases run on Sun Microsystems UNIX workstations that have RAID mass storage systems built in. The reporting tools are primarily the reporting tools. Collectors include devices such as the NetScout RMON probe and two in-house web-based tools hosted by the Market VERTEX Servers.

FIG. 32

# **User/Channel Distribution by Sector**

### Load and Capacity for All Sectors.

Enter Query Date in YYYYMMDD format: 20011204 Submit

#### Sector sb-035

[FEC Summary] [FEC Channel] [SNR Summary] [Peak Load/Capacity: 52 %]

[FEC Summary] [FEC Channel] [SNR Summary] [Peak Load/Capacity: 56 %]

#### Sector sb-083

Sector sb203-32

Click on the summary for detailed graphs.

## FEC Summary Graph for sb-035

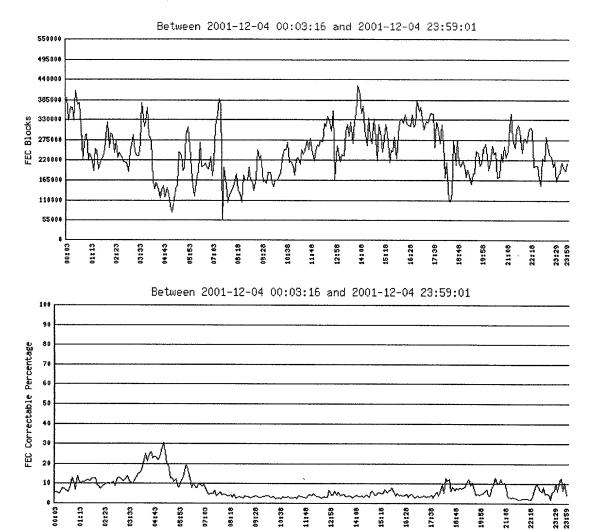


FIG. 34

## Channel detail graph for sb203-32 channel 2

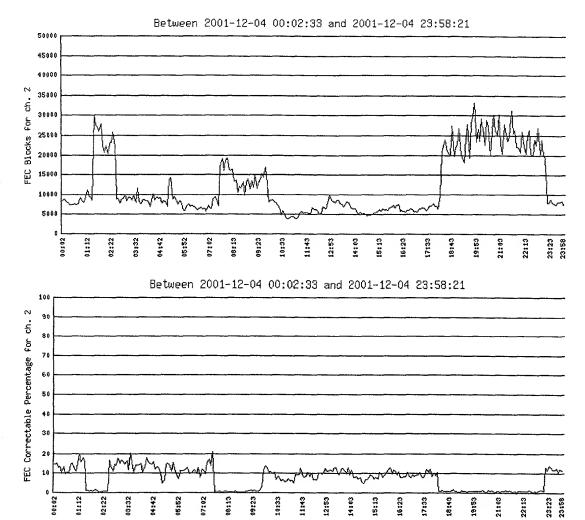
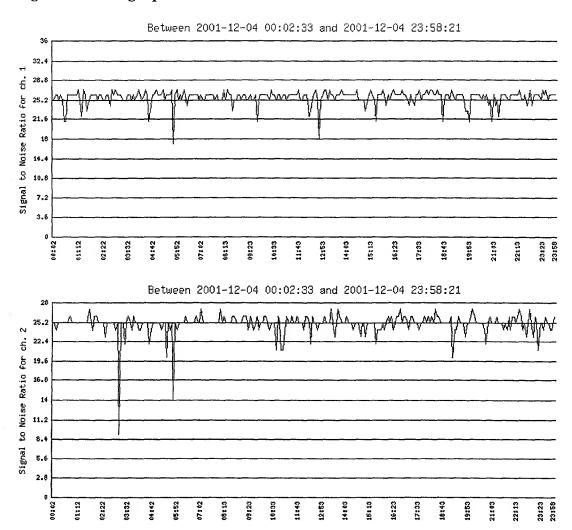


FIG. 35

## Signal to Noise graph for sb203-32



**FIG. 36** 

## Load and Capacity

ded + con) \* 1.1 else Load = [(ded \* 8)+(poll)] \* [1 + Con/(poll+ded)]. ded: Number of dedicated modems, Load: If the number of dedicated channels exceeds 50% of the total number of channels, Load = (poll + poll: Number of polling modems, and con: Number of contention modems. Capacity: (Number of channels - 1) \* 8.

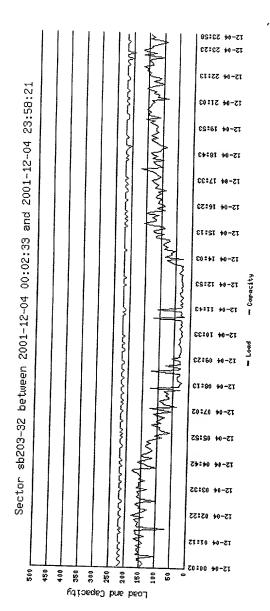


FIG. 37

Access Level	I .		
	BWG Engineer		
IP Address e.g, 24.221.13.83	Note: Enter a customer/WBR IP address -OR- a UUID		
<b>UUID</b> e.g, 149219	Note: Enter the WBR's MAC address, per Merlin		
Query Type	o Standard queries:  hybs apsk tstat qpsk stat qpsk gdump qams hostname hybs so0 hybs so1  (Hold down the 'CTRL' key to select multiple queries)  ○ Custom query:  Note: Only administrators can perform custom queries and only supervisors/leads can send ginit, rngpwr, and exit commands.		
	Submit Request(s)		

## Hybrid Probe - Phoenix

Start date: 12-11-00 Start time: 00:00:00

End date: 12.11.00 End time: 21:34:07

Number of entries: 10

CSV Format

A Get Resultan

Start time: 12-11-00 00:00:00 GMT

End time: 12-11-00 21:34:07 GMT Currently: 12-11-00 21:34:25 GMT

Ratio Index Ratio N/A N/A N/A  $\frac{\text{Poll - Tx}}{\text{bytes}} \xrightarrow{\text{Ratio}} \frac{\text{Ded - Tx}}{\text{bytes}}$ bytes N/A N/A N/A N/A 0:0:0:0:0 0:0:0:00 N/A N/A N/A ||0:0:0:0:1 ||0:0:0:0:1 Ded -Timer Poll -Timer Active - Ratio N/A N/A Fotal (all) N/A Address Average (all)

FIG. 39

## **Top Talkers**

Total Users = 476

Total number of upstream bytes for all users = 37959.79 MB Total number of downstream bytes for all users = 78291.14 MB

Average number of upstream bytes per user = 79.75 MB Average number of downstream bytes per user = 164.48 MB

Date Range Searched: From 2001-12-04 00:00:00 to 2001-12-04 23:59:59

CMID	Up MB	% of Total	Info	mation	CMID	Down MB	% of Total	Info	rmation
10113995201	1396.48	3.68	<u>Info</u>	<u>Detail</u>	10033145001	4495.26	5.74	Info	Detail
10300017795	1252.04	3.30	<u>Info</u>	<u>Detail</u>	10113995201	3860.84	4.93	Info	Detail
10045700301	1185.84	3.12	<u>Info</u>	<u>Detail</u>	10300015592	2941.91	3.76	Info	<u>Detail</u>
10043134301	1074.78	2.83	Info	Detail	10046161801	2854.52	3.65	Info	Detail
10300024189	952.64	2.51	Info	<u>Detail</u>	10300036933	2353.44	3.01	Info	Detail
10045370901	945.70	2.49	Info	<u>Detail</u>	10300026883	1907.78	2.44	Info	<u>Detail</u>
10060649801	876.35	2.31	Info	<u>Detail</u>	10300049340	1602.27	2.05	Info	Detail
10300049099	861.39	2.27	Info	<u>Detail</u>	10043134301	1551.04	1.98	Info	<u>Detail</u>
10048528301	849.71	2.24	<u>Info</u>	<u>Detail</u>	10026884901	1520.79	1.94	<u>Info</u>	<u>Detail</u>
10300042276	835.36	2.20	Info	<u>Detail</u>	10063273601	1520.67	1.94	<u>Info</u>	<u>Detail</u>
10041614401	779.71	2.05	Info	<u>Detail</u>	10113986301	1489.38	1.90	<u>Info</u>	Detail
10080408901	746.92	1.97	<u>Info</u>	<u>Detail</u>	10300033843	1435.02	1.83	<u>Info</u>	<u>Detail</u>
10300014579	727.49	1.92	Info	<u>Detail</u>	10045370901	1430.11	1.83	Info	<u>Detail</u>
10300039579	702.54	1.85	<u>Info</u>	<u>Detail</u>	10063207801	1381.60	1.76	<u>Info</u>	<u>Detail</u>
10044769601	660.30	1.74	<u>Info</u>	<u>Detail</u>	10300042788	1323.12	1.69	<u>Info</u>	<u>Detail</u>
10063484801	654.68	1.72	<u>Info</u>	<u>Detail</u>	10045140201	1258.60	1.61	<u>Info</u>	Detail
10300067076	635.97	1.68	<u>Info</u>	<u>Detail</u>	10044181901	1210.90	1.55	<u>Info</u>	<u>Detail</u>
10043370701	621.19	1.64	Info	<u>Detail</u>	10113953301	1197.58	1.53	Info	<u>Detail</u>
10300080498	604.89	1.59	<u>Info</u>	Detail	10047055801	1122.13	1.43	<u>Info</u>	<u>Detail</u>
10300013790	569.02	1.50	<u>Info</u>	<u>Detail</u>	10040944301	1094.73	1.40	<u>Info</u>	<u>Detail</u>

## Detail Information for CMID 10000002309

## Breakdown By Protocol

Protocol	Upstream Bytes	% of Total	Downstream Bytes	% of Total
HTTPS	437990	0	3649130	0
IP	1077630687	99	1089385948	99
Totals	1078068677		1093035078	

## Breakdown By IP Address

IP Address	Upstream Bytes	% of Total	Downstream Bytes	% of Total
24.221.206.66	1077630687	99	1089385948	99
24.221.206.71	437990	0	3649130	0
Totals	1078068677		1093035078	

## Breakdown of Protocols for IP Address 24.221.206.66

Protocol	Upstream Bytes	% of Total	Downstream Bytes	% of Total
IP	1077630687	100	1089385948	100
Totals	1077630687		1089385948	

Market ID	Date	HR	# of Subscribers	Mb Per Hour	Avg Per Subscriber	Avg MBPS	Peak # of MBPS
0000010	2000-12-12	00	000003	000000054.53	001817.00	000000.01	000000026.01
00000010	2000-12-12	01	000003	000000158.73	005291.00	000000.04	000000118.64
00000010	2000-12-12	02	000002	000000187.85	009392.00	000000.05	000000102.37
00000010	2000-12-12	08	000001	00000055.31	005531.00	000000.01	000000055.31
00000010	2000-12-12	10	000004	000000140.21	003505.00	000000.03	000000084.61
00000010	2000-12-12	11	000001	000000008.07	000807.00	00.00000	000000008.07
00000010	2000-12-12	12	000004	000000024.41	000610.00	00.00000	000000013.55
00000010	2000-12-12	13	000001	000000002.41	000241.00	00.00000	000000002.41
00000010	2000-12-12	15	000001	000000008.83	000883.00	00.00000	000000008.83
00000010	2000-12-12	17	000001	000000001.28	000128.00	00.00000	000000001.28
00000010	2000-12-12	19	000001	000000025.82	002582.00	00.00000	000000025.82
00000010	2000-12-12	20	000001	000000024.97	002497.00	00.00000	000000024.97
00000010	2000-12-12	21	000001	000000023.37	002337.00	00.00000	000000023.37

Statistics for udfg id 526, udfg name = south mtn 101-32/36

Total subscribers in SIF: 110

Udfg ID	Date	HR	Active Subscribers	MegaBits Per Hour	Avg Per Subscriber Per Second	Peak # of MBPS
526	2000-12-11	00	3	34.30	19.10	27.21
526	2000-12-11	01	5 .	541.81	180.181	388.12
526	2000-12-11	02	2	128.5	10.85	73.6
526	2000-12-11	03	5	761.39	253.239	731.53
526	2000-12-11	04	2	6.14	5.14	5.75
526	2000-12-11	05	5	442.1	14.221	403.91
526	2000-12-11	06	4	266.43	111.3	159.45
526	2000-12-11	07	2	2.99	2.59	1.94
526	2000-12-11	08	2	486.33	405.33	363.5
526	2000-12-11	09	4	312.11	130.11	221.18
526	2000-12-11	10	3	1111.96	617.136	797.57
526	2000-12-11	11	· 3 .	49.74	27.114	27.77
526	2000-12-11	12	4	50.63	21.23	41.30
526	2000-12-11	13	3	281.76	156.96	204.44
526	2000-12-11	14	6	598.4	16.224	319.80
526	2000-12-11	15	3	778.66	432.106	525.49
526	2000-12-11	16	3	12.77	7.17	11.60
526	2000-12-11	17	2	27.20	22.80	26.46
526	2000-12-11	18	5	14.80	4.280	6.12
526	2000-12-11	19	1	1.90	3.10	1.90
526	2000-12-11	20	5	44.86	14.286	35.99

# Detail for IP nun nun nun from to 2000-12-12 23:59:59

This is a protocol breakdown for traffic from this IP address. This includes all protocol types, including all TCP and UDP protocols. Two special protocols, TCP~ and UDP~, correspond to "unknown TCP protocol" and "unknown UDP protocol". This means that we don't really know what kind of traffic it is at this point.

# Protocol Downstream KBytes Upstream KBytes

ned les terr

Totals:

Protocol Summary - 2000-12-12 00:00:00 to 2000-12-12 23:59:59

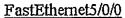
Up: Kbytes Down: Kbytes

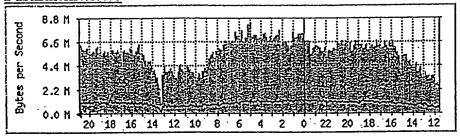
This is a list of the most popular protocols on our network for the chosen date range. Measurements are in Megabytes and the da range is inclusive. Again, TCP~ and UDP~ represent "other" TCP and UDP apps which have not yet been identified.

Protocol Name Megabytes Transferred 10798.85 20632.16 60997.67 8756.72 6938.55 3909.48 1215.48 571.60 183.04 10.20 12.31 8.48 6.92 4.31 COMPUSRY SQLNET N FTP-DATA SUNRPC\_T REALAUD FTP-CTRL NAPSTER TELNET HITIPS NATP ]CP~ HITT SP~ POP3 AOL

FIG. 43

## Router Traffic Analysis Daily Graph (5 Minute Average)





## Traffic Analysis for FastEthernet5/0/0 edge01.phoenix.speedchoice.com

System: edge01.phoenix.speedchoice.com in

Maintainer:

Description: FastEthernet5/0/0

ifType:

ethernetCsmacd (6)

ifName:

Fa5/0/0

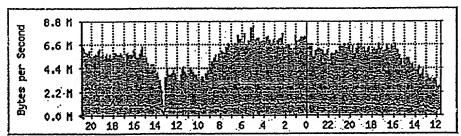
Max Speed: 12.5 MBytes/s

Ip:

207.240.93.202 (edge01)

The statistics were last updated Friday, 15 December 2000 at 21:00, at which time 'edge01.phoenix.speedchoice.com' had been up for 84 days, 10:51:32.

## 'Daily' Graph (5 Minute Average)



Max In:8409.8 kB/s (67.3%) Average In:5645.1 kB/s (45.2%) Current In:6166.0 kB/s (49.3%) Max Out:1446.9 kB/s (11.6%) Average Out: 944.8 kB/s (7.6%) Current Out: 1017.5 kB/s (8.1%)

## Sector sm102-32

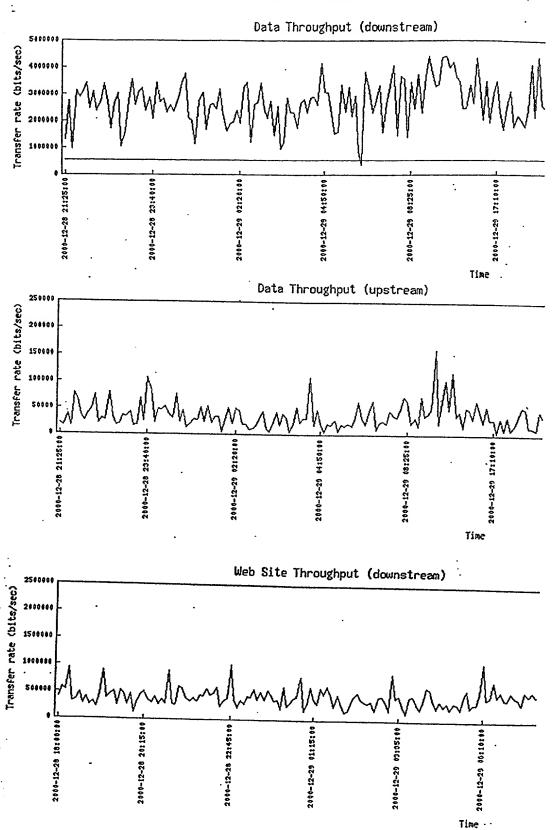
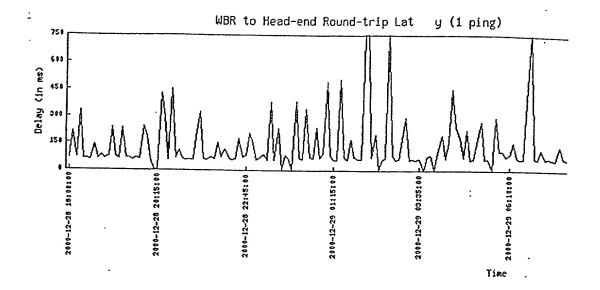
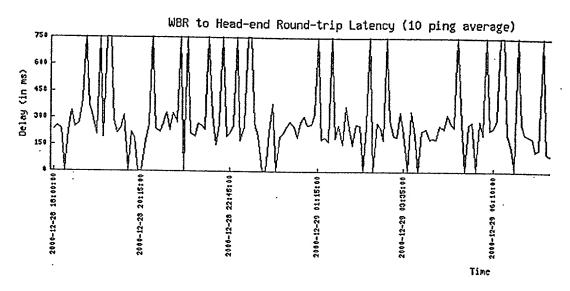


FIG. 45





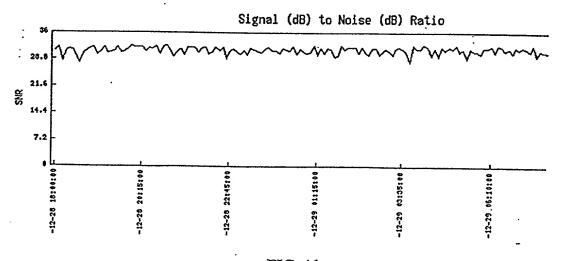


FIG. 46

### Peak Time: 2000-12-28 12:25:00 CST

Peak Active Modems		Sampled Modems		Activity Ratio
905		7115		12.72%
		Modem Counts		
	Contention	Polling	Dedicate	d
	0	847	58	:
	Off Peak T	Time: 2000-12-28 06	5:00:00 CST	
Off Peak Active Modems		Sampled Modems		Activity Ratio
. 152		7115		2.14%
		Modem Counts		
	Contention	Polling	Dedicate	d ,
	0	98	54	
		Individual Peak Modem Counts		
Contention 2000-12-28 12:55:00 CS	T 20	Polling 000-12-28 12:25:00 C	ST :	Dedicated 2000-12-28 05:45:00 CST
: 10		847		88
,	•	Avg. Time Spent Per User		
In Contention		In Polling		In Dedicated
0.03 secs		0.71 secs		1.48 secs
FTP Rates At 2000-12-28 06:0	·		es At Peak 12:25:00 CST	
Downstream 3.54 Mbps	Upstream 85.83 Kbps		Downstream 2.21 Mbps	Upstream 32.02 Kbps

Peak FTP Rate Downstream 2000-12-28 07:20:00 6.03 Mbps

Peak FTP Rate Upstream 2000-12-28 07:20:00 217.87 Kbps

## 2000-12-28 00:00:00 CST thru 2000-12-28 23:59:59 CST

Average FTP Rate Midnight-6pm (off peak)

Average FTP Rate 6pm-Midnight (peak)

Downstream 2.69 Mbps

Upstream 51.31 Kbps Downstream 2.01 Mbps

Upstream 38.27 Kbps

## 2000-12-28 00:00:00 CST thru 2000-12-28 23:59:59 CST

Average HTTP Rate Midnight-6pm (off peak) 470.34 Kbps

Average HTTP Rate 6pm-Midnight (peak) 384.46 Kbps

FEC Corrections 32.55:1000

FEC Uncorrectables 1.53 %

Available Channels

230

Max Functioning Channels

Min Functioning Channels

Avg Functioning Channels

230

68

226.44

Max Non-Functioning Channels

Min Non-Functioning Channels

Avg Non-Functioning Channels

162

0

3,56

Signal to Noise Ratio

24.93:1

Requested to Scheduled Modem Calibration Ratio

0.65:1

Downstream to Upstream Bitrate Ratio (All MEASUREMENTS ARE PER USER)

02:00:00 - 02:15:00 CST 10:00:00 - 10:15:00 CST 14:00:00 - 14:15:00 CST 22:00:00 - 22:15:00 CST

12-28

4.01:1

4.46:1

10.68:1

